# **Next** Patient

Chicago-based urgent care sees online scheduling become leading source for in-office and virtual visits

#### **MEET THE PRACTICE**

Founded by Dr. Rahul Khare in 2015, Innovative Express Care delivers patient-centric urgent care seven days a week, offering walk-in and scheduled in-person visits, plus virtual care.







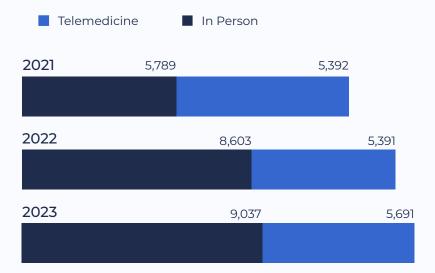
4 providers

#### **A NEXTPATIENT CLIENT SINCE 2017**

Committed to giving patients the ability to book appointments online while easing the burden on reception staff, Innovative Express Care tried three other online scheduling platforms before partnering with NextPatient.

As Innovative Express Care has grown, NextPatient has supported a steady increase in appointments booked online.

## **APPOINTMENTS BOOKED ONLINE BY YEAR**





NextPatient just works.

**Dr. Rahul Khare**CEO

### **RESULTS SINCE 2017**



78%

of all appointments are booked online



84%

of in-person appointments booked online are same day



26%

of all appointments booked online are made after hours

**SCHEDULE A DEMO** 



